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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s) : Kevin McCOMBE et al.

Serial No. : 09/738,786

Filing Date : December 15, 2000

For : SYSTEM AND METHOD FOR MANAGING CLIENT PROCESSES

Group Art Unit : 2155

Examiner : Bharat Barot

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE

SIR:

In response to the Office Action dated May 7, 2004, Applicants hereby submit the following remarks.